

## We are proud of our results!

### **Background:**

Condeto redefines property management with a mobile platform that simplifies property oversight and tenant interactions. For property managers who value streamlined communication and efficient processes, Condeto's tool provides a single platform to handle it.

However, their clients, property managers and landlords, need accurate and adaptable screening tools to make confident decisions about potential renters. Condeto needed an API provider that would give them flexible options and a support team to help them meet these demands.

### **The Problem:**

Condeto faced significant limitations with previous vendors. Stuck with inflexible API functionality, they often found it challenging to implement necessary features or customize reporting options.

Customer service was equally limited, making it hard to troubleshoot or adapt the platform based on feedback. This combination of issues left Condeto searching for a solution offering adaptable technology and dedicated support.

### **The Solution:**

Searchbug's API didn't just meet Condeto's requirements; it allowed them to go further. Thanks to its adaptability, Condeto can now offer customizable screening features that suit each client's needs. Every background report now adds a layer of trust and transparency, helping landlords make confident choices.

Additionally, the improved reporting has become a significant value-add, distinguishing Condeto's platform from other property management tools.

More importantly, one of the biggest highlights of Condeto's experience with Searchbug has been the outstanding customer service. Condeto's Co-founder and CEO, Eric Lecy, shared, "By far the best part of our Searchbug experience has been the customer service, especially from Justin Thomas. He has single-handedly been the key to a smooth and successful onboarding of the API. Justin is always available if we have any questions, comments, or concerns."

Justin's availability and commitment ensured that Condeto's integration process was seamless, and they had ongoing support as their needs evolved. This level of service turned Searchbug from a vendor into a trusted partner, giving Condeto the confidence to continue expanding their platform's capabilities.



SearchBug is a professional online service for finding and investigating people, businesses, addresses, phone numbers, conducting social security number verification in lieu of e-verify, and much more.

“*By far the best part of our Searchbug experience has been the customer service*”

Eric Lecy, Condeto's Co-founder and CEO

# How Property Management Software, Condeto, Enhanced Tenant Screening with Background Check API

Contact us today  
Call (800) 990-2939

[www.searchbug.com](http://www.searchbug.com)